



# Clinical Program Accountability Model to Achieve Improved Wound Outcomes

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Better care for a better life

## Presenter

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## Objectives

Clinical Program Accountability Model

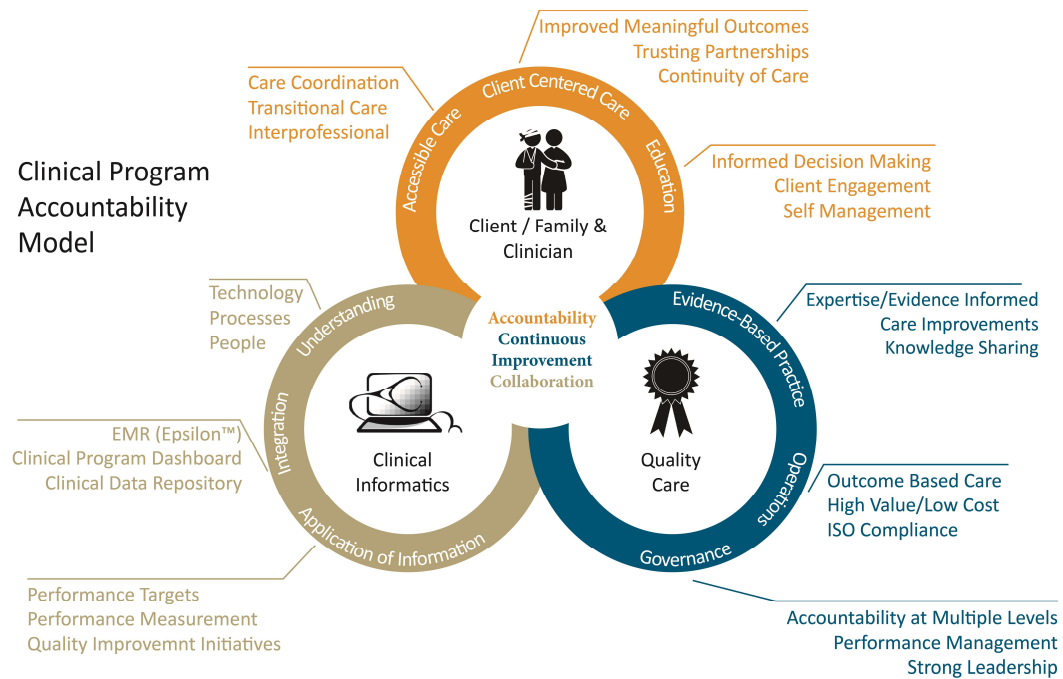
Development of Wound Dashboards

Key Performance Indicators

Results

Next Steps

# Clinical Program Accountability Model



## Implementing Best Practices



Best practice guidelines and nursing order sets have been imbedded into clinician documentation to guide clinician implementation of best practices.

## Wound Dashboards

Clinical  
Documentation

Data Repository

Interactive Wound  
Dashboard

## Key Performance Indicators

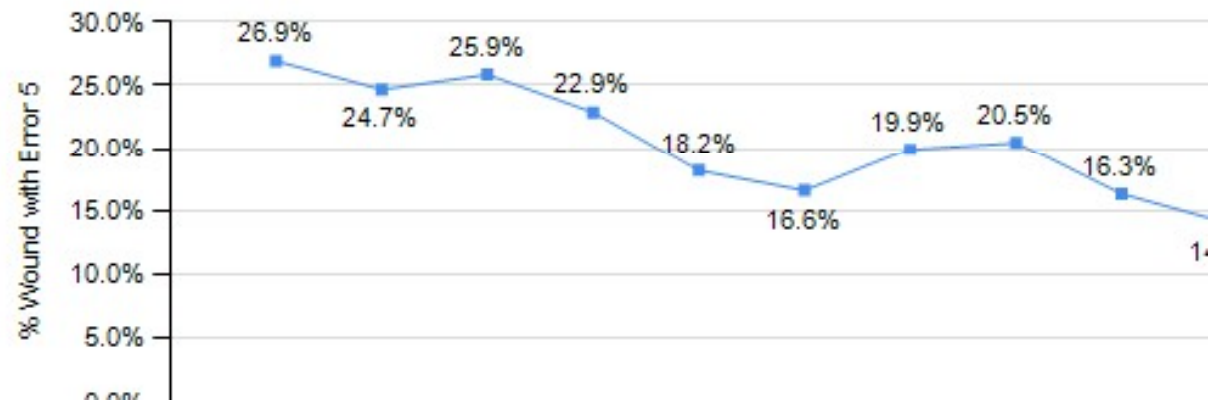
- ✓ Confirmation of Etiology
- ✓ Wound Progress and % of Healing at the 5<sup>th</sup> week
- ✓ Length of Stay
- ✓ Visit Frequency



# Data Validity & Wound Measurement

## Data Quality - Dashboard 7

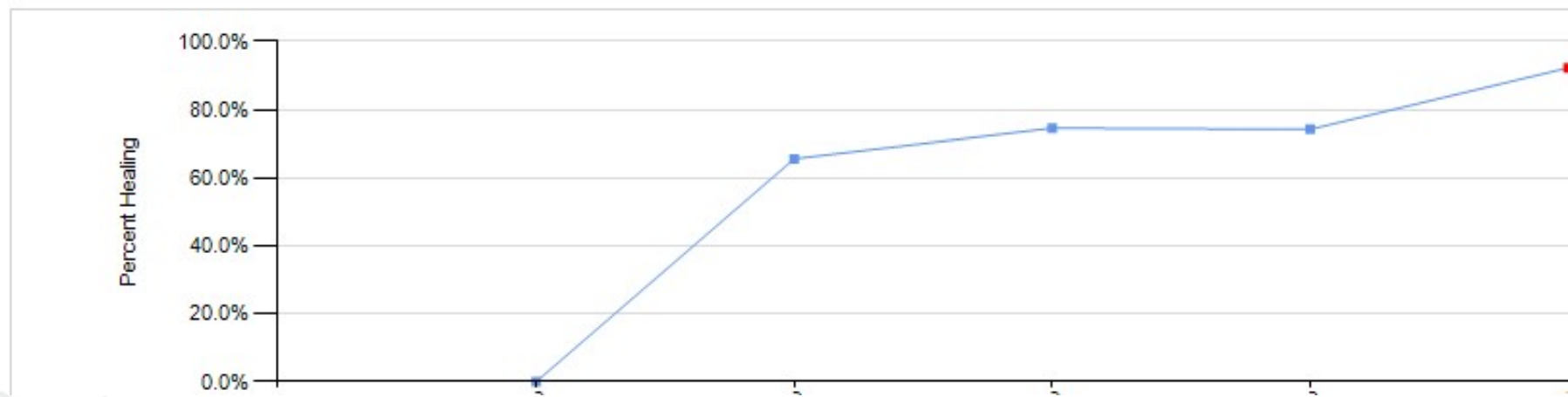
% Wounds with Error 1	0.2%
% Wounds with Error 2	1.0%
% Wounds with Error 3	2.2%
% Wounds with Error 4	5.2%
% Wounds with Error 5	11.7%
% Wounds with Error 6	33.8%
% Wounds with Error 7	1.6%





# Individual Wound Progress

## # 6 - Wound Details



# Individual Wound Progress

## # 6 - Wound Details



# Wound Dashboard: LOS

## # 4 - Length of Stay

Average Length of Stay	8 days
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## Early Implementation Results

- ✓ Proactive and timely feedback
- ✓ Improved Patient Outcomes
- ✓ Employee Engagement
- ✓ More efficient use of resources
- ✓ Early identification of education and quality improvement initiatives



## Nurse Survey Results

**70%** of all nurses surveyed feel the dashboard will assist with care planning to improve client outcomes

**75%** feel the dashboard and model support accountability to evidence based practice and evaluation of care provided

## Next Steps

### **Normalization** of current functionality

- Education
- Quality improvement initiatives
- Enhance the client experience



### Future Considerations:

- Implementation of a Falls or Palliative Care Dashboard

# Questions



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# Thank you

from the Bayshore Family

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