


Nursing Leadership for a Fully Integrated Patient and Family Centered Health System

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Canadian Nurses Association


CNA is the national professional voice of registered nurses in Canada. A federation of 11 provincial and territorial nursing associations and colleges representing ~ 149,000 registered nurses.

**Registered nurses:
Leaders and partners working
to advance nursing and health**





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Team-Led Care



- Three in four Canadians are comfortable with accessing healthcare from a team
- Access to health care services is affected by income and other social factors

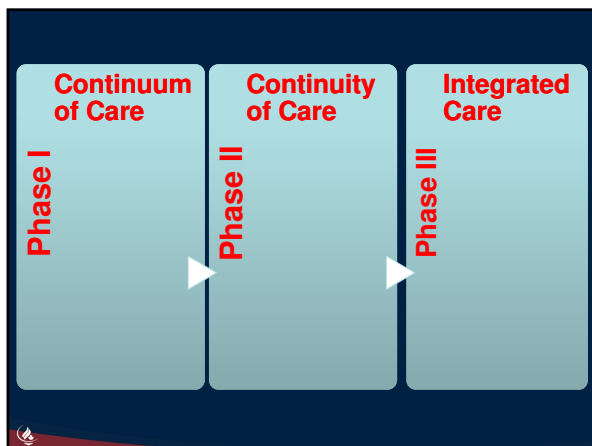


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“By 2025 Canadians will have the best health and health care in the world.”



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PRINCIPLES TO GUIDE HEALTH CARE TRANSFORMATION IN CANADA

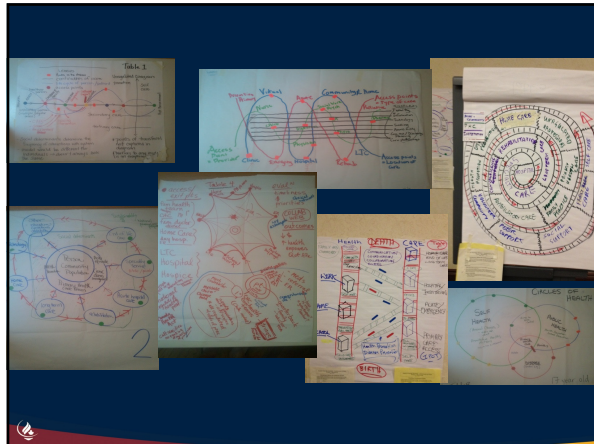
Health of a Population

Experience of Care Per Capita Cost

IHI Triple Aim

<http://www.ihiofferings/initiatives/TripleAim/Pages/default.aspx>





What we learned about continuum of care in Phase I, May 2012...

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Continuity of Care

Informational Continuity
Relational Continuity
Management Continuity

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The Challenge for Phase II, February 2013...

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Patient-Centred Care
Access
Informational Continuity
Management Continuity
Relational Continuity
Better Health
Better Care
Better Value

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Expectations - Patient Access

- Distributed care
- Equity
- Affordable
- Flexible funding
- Patient advocates

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Expectations - Patient-Centered Care


- Aging with dignity
- Care responds to needs
- Societal and cultural changes are included in public health policies
- Patient is a proactive leader and manager



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Expectations - Informational Continuity

- Global Electronic Health Record
- Receiving consistent information
- Cultural appropriateness
- Medication management



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Expectations - Management Continuity

- Coordinated care, service and support
- Individualized care in care plans
- Seamless transition for services
- Measurement metrics align



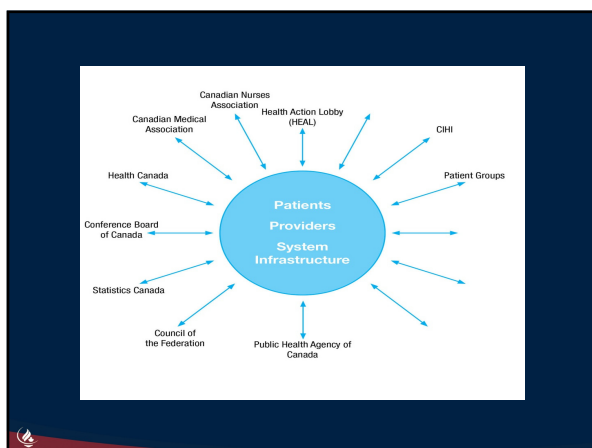
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Expectations - Relational Continuity

- Providers understand each others roles and skills
- Patients maintain regular contact with providers



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Thank you



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