

Enhancing Access and Equity for LGBT Communities in the Home Care Sector: A User-Friendly Framework for Provider Agencies



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Funded by the Canadian Institutes of Health Research (CIHR) – Meeting, Planning and Dissemination Grant

Objectives

- ❑ To open space for a dialogue about LGBT equity in home care
- ❑ To learn about health promotion research that fostered development of a generic access and equity framework
- ❑ To learn about a user-friendly diversity and LGBT access and equity framework for home care providers

Creating Positive Space: Selected Emerging Themes

- ❑ Community engagement & assessment
- ❑ Programs & services
- ❑ Organizational processes
- ❑ Leadership
- ❑ Education/training
- ❑ Challenges

Access & Equity (A&E) Framework

- Draft A & E Framework was shared at a CIHR-funded invitational home care stakeholder workshop in November, 2010

It comprised:

- 6 access & equity indicators based on analysis of A&E literature, key informant interviews
- the Invitational Approach which prompts a systematic assessment and which has implications for both providers and clients

Invitational Approach

- Aiming for high quality and inclusive care
- The Invitational Approach: A theoretical perspective (Purkey & Novak, 2008; MacDonnell, 2001)
- 4 elements plus 6 P's

A&E Framework

- A 3-year mixed methods study with home care stakeholders across Ontario currently underway will be used to refine the framework
- Draft framework to be posted on home care/RHO websites shortly
- For information about the framework or Invitational Approach, please contact:
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Acknowledgements

Key Informants

Stakeholder Workshop Panel/Contributors

- Anna Travers – Rainbow Health Ontario (RHO)
- Anne Wojtak & Sandra Iafrate– Toronto Central CCAC
- Bob Gardner- Wellesley Institute
- Douglas Stewart-moderator

Grant Team

- Lorelee Gillis – RHO
- Tim Pauley – TC CCAC
- Dr. Pat Armstrong – York University

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