

Making the Connection in Best Practice Through an Interdisciplinary Approach

Lisa Prowd, R.N., B.Sc.N
Grey Bruce Health Unit, Owen Sound, ON



Learning Objectives

Overview

Strategies

Benefits

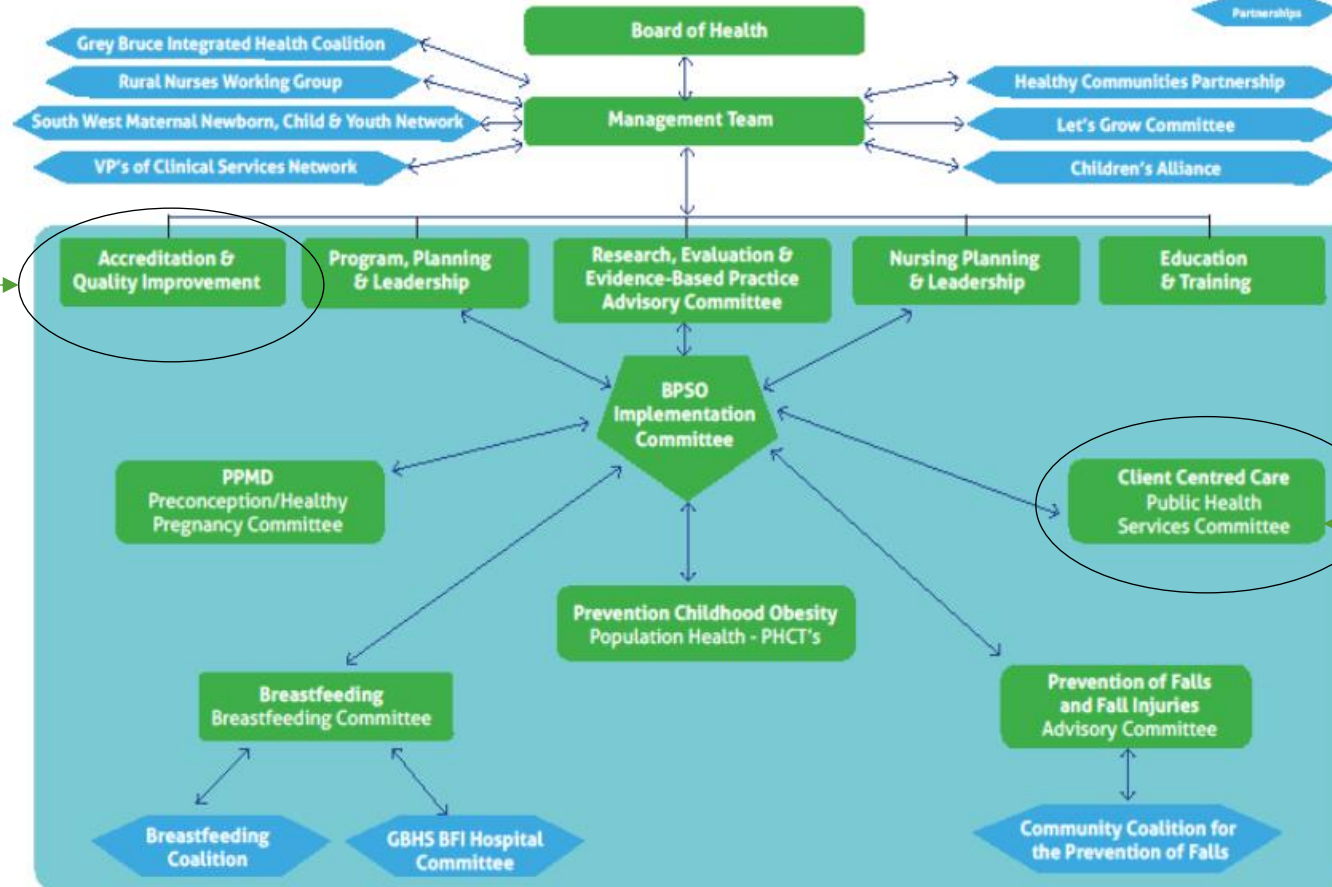
Outcomes

Continuing
the Journey



BPSO Structure and Fit in the Grey Bruce Health Unit

Legend



Client centred care activities are also aligned with the Accreditation Standards for Leadership and Public Health Services

“The most important factor that facilitated BPG implementation was the committees...to have these teams for knowledge sharing, engaging and building other staff champions was so important” (Champion Lead, 2015)

The Knowledge to Action Framework (KTA)

- Graham et al., 2006
- Conceptual framework for knowledge translation
- Concepts of knowledge creation and action
- Planned action model
- Systematic structure

Strategies



Building an Interdisciplinary Team

“The most important factor was the committees...for knowledge sharing, engaging and building other staff champions was so important”
(Champion Lead, 2015)



Who's Your Client?



“As an interdisciplinary team it took us a lot longer to work through definitions and understanding – the language is different for every discipline. We had to make it meaningful in a way that worked for everyone” (Champion Lead, 2015)



Adapting a Nursing BPG

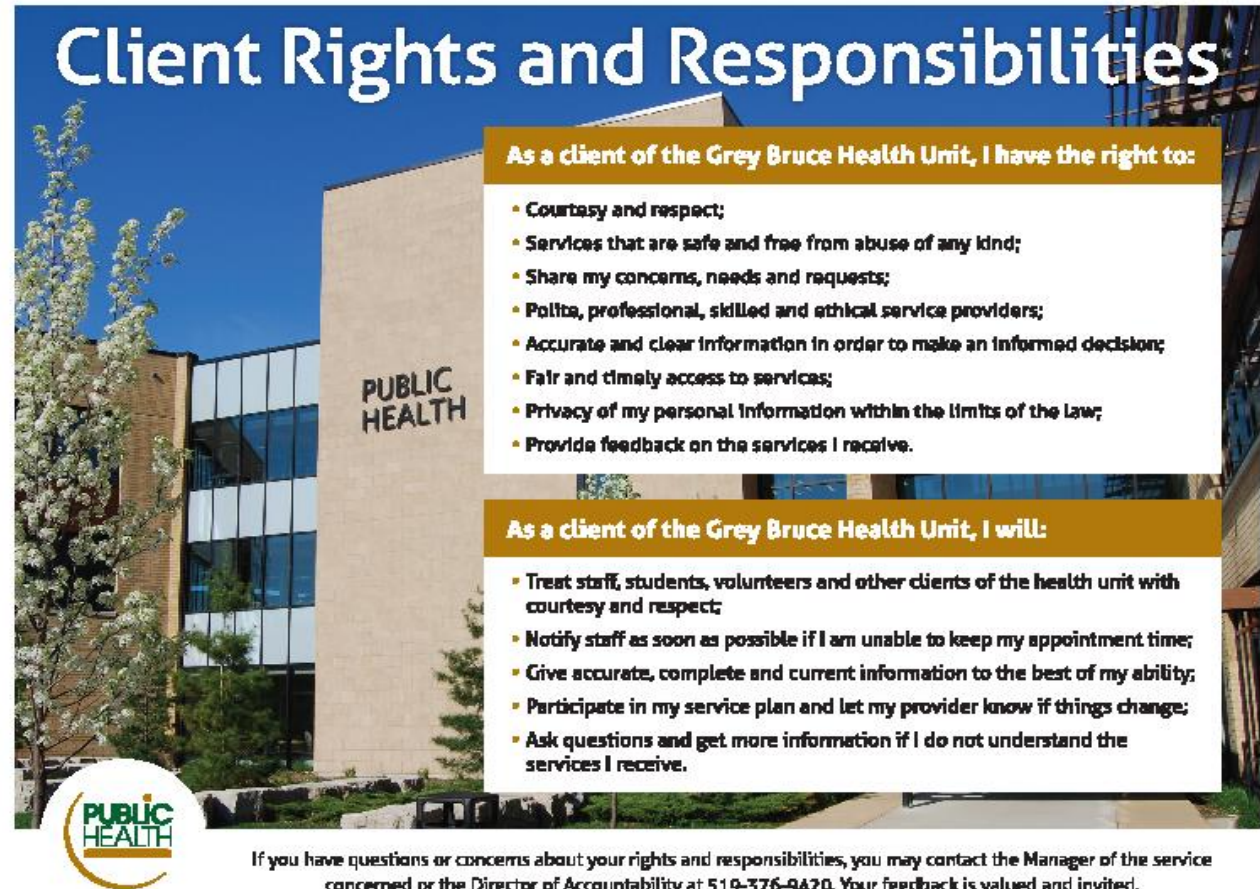
“The interdisciplinary committee was helpful because it helped us to think outside the box and generate all sorts of ideas on how to implement the BPG throughout the health unit”

(Manager Lead, 2015)



Policy Development

“I helped to envision what some of our work would look like once we had implemented procedure change”
(BP Champion, 2015)



Client Rights and Responsibilities

As a client of the Grey Bruce Health Unit, I have the right to:

- Courtesy and respect;
- Services that are safe and free from abuse of any kind;
- Share my concerns, needs and requests;
- Polite, professional, skilled and ethical service providers;
- Accurate and clear information in order to make an informed decision;
- Fair and timely access to services;
- Privacy of my personal information within the limits of the law;
- Provide feedback on the services I receive.

As a client of the Grey Bruce Health Unit, I will:

- Treat staff, students, volunteers and other clients of the health unit with courtesy and respect;
- Notify staff as soon as possible if I am unable to keep my appointment time;
- Give accurate, complete and current information to the best of my ability;
- Participate in my service plan and let my provider know if things change;
- Ask questions and get more information if I do not understand the services I receive.

PUBLIC HEALTH

If you have questions or concerns about your rights and responsibilities, you may contact the Manager of the service concerned or the Director of Accountability at 519-376-9420. Your feedback is valued and invited.

Knowledge Translation

BPSO Symposiums

Best Practice Champion
Webinars

Conference & Interactive
Poster Presentations

Grey Bruce Best Practice
Champion Open House



Grey Bruce Nursing Practice Network



Marilyn Lemon
Nurse Practitioner, Sauble Family Health Team.

“I am not a Nurse, but gained an incredible amount of information regarding Change Management, Best Practices and the demonstrated desire to improve the system through collaboration. I was truly impressed”

(Attendee, Best Practice Champion Open House, 2015)



Benefits

“Working as an interdisciplinary team helped to raise **awareness** of the BPG among a variety of disciplines in the organization”

Nursing and non-nursing champions **disseminated information** to program teams, engaged others in the health unit, and were actively engaged at BPG meetings”

“When we know we are using evidence-based practice everyone feels more **confident** and **informed** about their practice”



Leadership

- RNAO Advanced Clinical Practice Fellowships
- Training & Education
- RNAO Best Practice Guideline, Panel Experts
- Mentoring

*“The **manager** mentored me to be a lead, teaching and guiding me through this process and creating opportunities for me”*

(Champion Lead, 2015)

Outcomes

- Staff embrace evidence-based practice
- Staff are engaged in education, practice and policy level initiatives
- Seeking client feedback has become agency practice and supported the quality of care and project planning delivery
- A Client Centred Care Orientation Package
- Achieving Accreditation Standards



Grey Bruce Health Unit

our **VISION**

A healthier future for all

our **MISSION**

Working with Grey Bruce communities to protect and promote health

we **VALUE**

Equitable opportunities that support health and well being



STRATEGIC DIRECTION 1

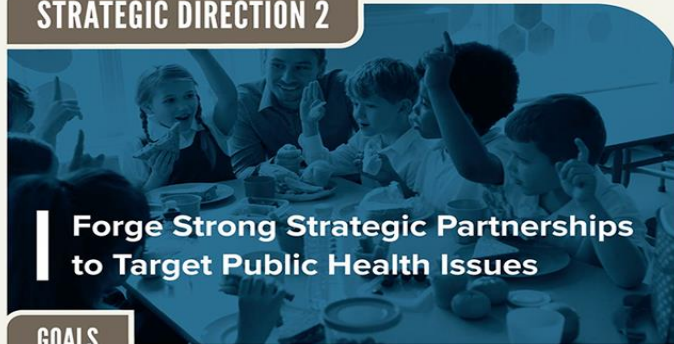


Ignite a Positive Work Environment that Invigorates and Fosters Enthusiasm and Innovation

GOALS

- Cultivate a healthy workplace using a holistic approach that fosters physical, mental and spiritual wellbeing.
- Motivate and enable staff to continuously develop their skills, confidence and expertise.
- Engage staff in planning and change management at the team and organizational level.

STRATEGIC DIRECTION 2



Forge Strong Strategic Partnerships to Target Public Health Issues

GOALS

- Work strategically with partners to address system changes needed to support population health.
- Build on existing collaboration with upper and lower tier municipalities.

STRATEGIC DIRECTION 3



Deliver the Highest Quality Public Health Services

GOALS

- Use evidence-informed practice in the development of all strategies.
- Incorporate Quality Improvement throughout the organization.
- Use technology to its fullest potential to deliver public health services.
- Ensure principles of client-centered care are followed throughout the organization.

Considerations for Implementing Best Practice Using an Interdisciplinary Approach

“I think it’s good that nurses take on these roles but I don’t think the **lead champion role** should be limited to only nurses. I think other disciplines would do just as good of a job and bring a unique perspective”
(Lead Champion, 2015)

“It’s hard to realign and create priorities especially when your work assignment is demanding on top of it. Having dedicated **time** to the project would have been helpful. There were so many **competing priorities**”
(Lead Champion, 2015)

“The **lack of evidence** related to public health was not enough to know if we were doing the right thing. I think we’ve identified a real gap there.”
(Lead Champion, 2015)

Thank-you!



References

- Accreditation Canada Qmentum (2015). *Standards: Primary Care Services Accreditation* Canada.
- Grey Bruce Health Unit (2015). *Lead Champion Survey*. GBHU, Best Practice Spotlight Organization Initiative.
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- Grey Bruce Health Unit (2015). *Manager Interviews Summary Report*. GBHU, Best Practice Spotlight Organization Initiative.
- Registered Nurses' Association of Ontario (2015). *Person-and Family-Centred Care*. Toronto, ON: Registered Nurses' Association of Ontario.
- Rycroft-Malone, Jo, and Bucknall, Tracey, (2010). *Models and Frameworks for Implementing Evidence-Based Practice: Linking Evidence to Action*.