



# Leading Role Clarity: Nurses Describe Their Contributions to Public Health Practice

**CHNC conference  
June 2018**

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Participants will learn about:

- strategies used to define CHN roles within an organization;
- an innovative consultative process used to engage nurses; and
- themes that emerged from the consultation with nurses.

1. Organization Background
2. Purpose
3. Project Background
4. Methods
5. Outcome
6. Implications

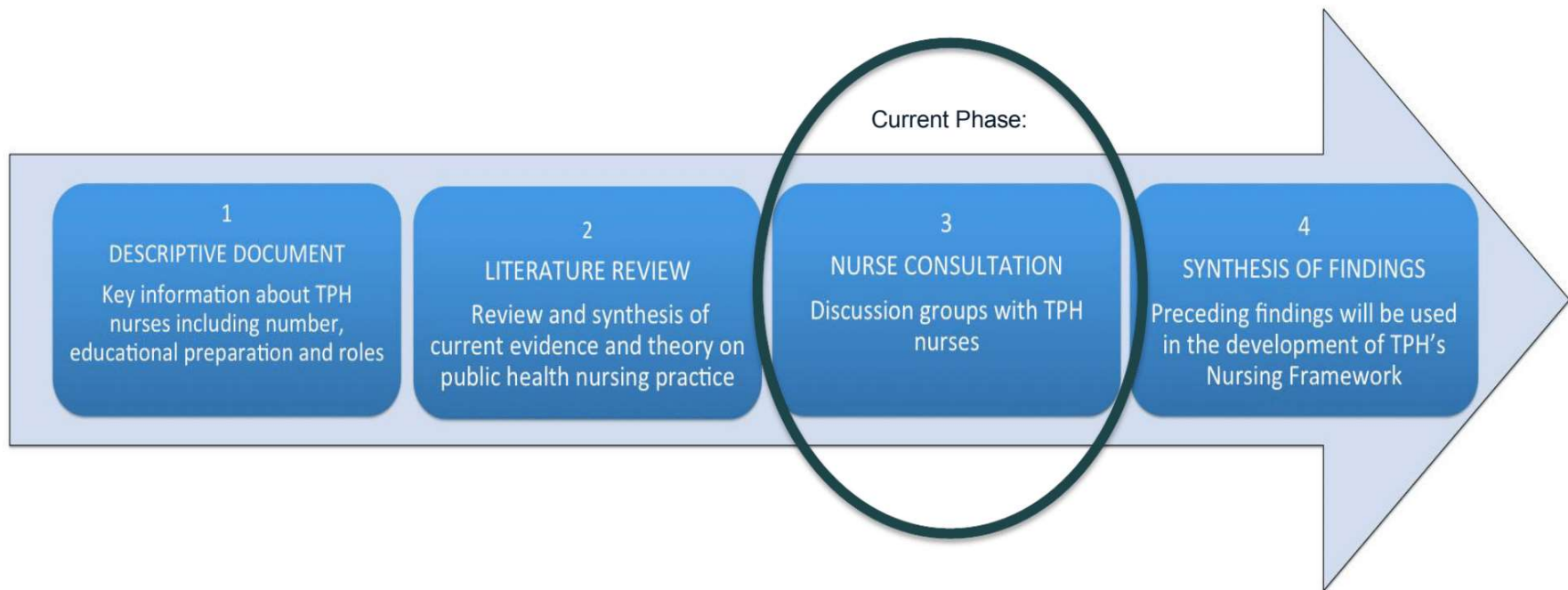
# Overview of Toronto Public Health



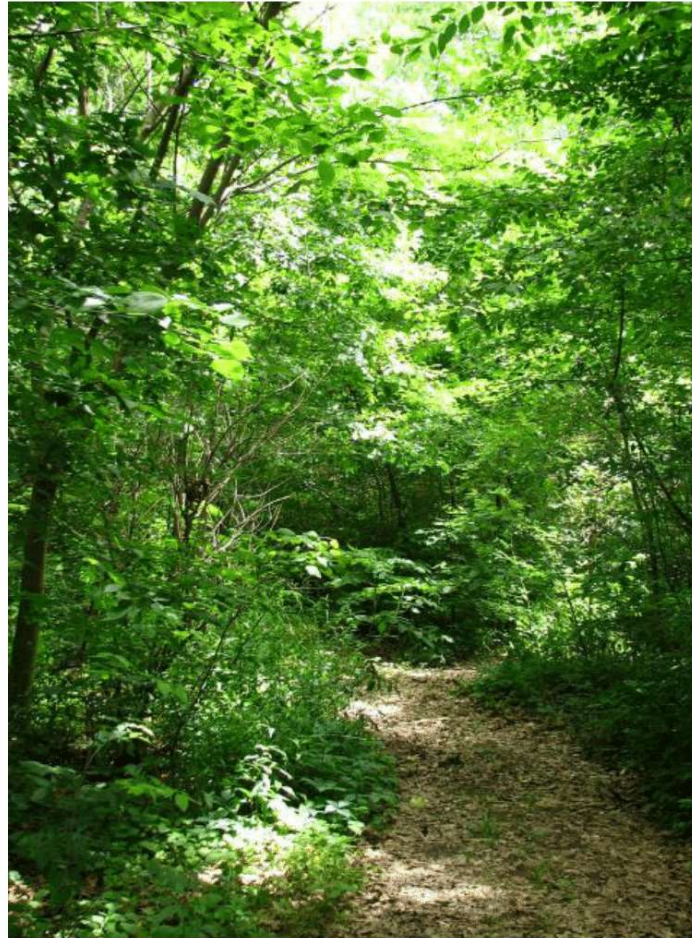
# Background



# Framework Development Overview



# Purpose







## 1. Relationships

"I think nursing as a whole...is so trusted because of the relationships we build with clients... From the moment you walk in the door you're building the relationship."



## 2. Client/Family/Community-Centered Care

### a) Capacity Building

"... really getting from the communities themselves, giving them a space, a voice, identify needs and priorities and then going from there...And really coaching them and walking them through, and finding the leaders in the community and listening to them so that it's not just the nurse coming in doing the work...so that when we exit, the impact is there because it's the community that built it."

# Results: Client/Family/Community-Centered Care

## b) Holistic Care

“...our unique use of assessment skills...we might think, ok, there might be more to this than just what is being told. So we kind of dig a bit more, do more assessment and... try to find out that big picture and what's really happening, getting a holistic view and looking at all the social determinants of health...From there, then we'll start planning and implementing and evaluating.”

## 3. Nursing Knowledge, Skills & Professionalism

"People might say that nurses care, but it's care with knowledge behind our back; nursing has both; that art piece and that science piece...we have the empirical knowing, which is the evidence. We also have the aesthetic knowing, which is the art piece...we need them both to be able to move forward with our clients."

## 1. RELATIONSHIPS

- ✓✓✓✓✓✓ a) Trust
- ✓✓ b) Time ✓
- ✓✓✓ c) Continuity ✓
- ✓✓✓✓ d) Listening
- ✓✓✓✓✓ e) Empathy
- ✓✓✓✓✓✓ f) Non-judgement

## 2. CLIENT/FAMILY/ COMMUNITY - CENTRED CARE

- a) Capacity Building
  - ✓✓✓✓✓ - Community Assessment
  - ✓✓✓✓✓ - Partnerships
  - ✓✓✓✓✓ - Empowerment
- b) Holistic Care
  - ✓✓✓✓✓ - Assessment
  - ✓✓✓✓✓ - Social Determinants of Health
  - ✓✓✓✓✓ - Advocacy
  - ✓✓✓✓✓ - Connecting clients/communities with resources

## 3. NURSING KNOWLEDGE, SKILLS + PROFESSIONALISM

- a) Broad Knowledge Base
  - ✓✓✓✓✓ (ci) Evidence-Based Practice
  - ✓✓✓✓✓ (ii) Knowledge of services
  - ✓✓ (cii) Nurses do "everything" ✓✓
  - ✓✓ (iv) Nursing as an art ✓✓
- b) Skills
  - ✓✓✓✓✓ (i) Collaboration
  - ✓✓✓✓✓ (ii) Communication
  - ✓✓✓✓✓ (iii) Cultural Competence
  - ✓✓✓✓✓ (iv) Flexibility
  - ✓✓✓✓✓ (v) Innovation
- c) Professionalism
  - ✓✓✓✓✓ (ci) Accountability
  - ✓✓✓✓✓ (ii) Reflective practice
  - ✓✓✓✓✓ (iii) Commitment to learning/professional development

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